

I. OUTPATIENT	
<ul style="list-style-type: none"> All medically necessary out-patient consultations and out-patient procedures are covered subject to MBL. Eye laser therapy for retinal hole, retinal tear, retinal detachment and glaucoma as prescribed by an Accredited Physician/Specialist is covered up to Php10,000/eye/member/year. Eye correction procedures such as Lasik, PRK and the like are not covered. Electro-cauterization of skin lesions such as plantar warts, flat warts, periungual warts, filiform warts and molluscum contagiosum, in any part of the body, as prescribed by an Accredited Physician/Specialist, is covered up to Php1,500/member/year. Sclerotherapy for varicose veins as prescribed by an Accredited Physician/Specialist, to be availed through an Accredited Vascular Surgeon, is covered subject to MBL/leg/member/year. Medicines and cosmetic-related procedures are not covered. Allergy testing / allergy screening and other related examinations as prescribed by an Accredited Physician/Specialist are covered up to Php2,500/member/year. Speech therapy for stroke patients is covered as charged up to 10 sessions subject to MBL/member/year subject on reimbursement basis. All consultations shall be part of the limit and shall be treated as sessions. Tuberculin test is covered up to Php600/member/year. 	

AVAILMENT PROCEDURE	
<ol style="list-style-type: none"> Acquire a Letter of Authorization (LOA) by presenting your Maxicare Card together with at least one (1) valid ID through the following: Maxicare Member Gateway Accredited Clinics PCC/Helpdesk For Teleconsult Service, Members may call our 24/7 Teleconsult Hotline (632) 8582-1980 Present Letter of Authorization (LOA)/referral slip to Maxicare-accredited doctor/specialist. Avail of consultation. If laboratory exams are required, go back to Step 1. 	
<p>Note: A Letter of Eligibility (LOE), which will only be valid on the same day of issuance, will also be provided prior to consultation. The Letter of Authorization (LOA), on the other hand, will be valid within three (3) days from the date it was issued.</p>	

II. IN PATIENT		
PRINCIPALS AND DEPENDENTS		
PLAN TYPE	ROOM AND BOARD TYPE	MBL
PLATINUM	OPEN PRIVATE	500,000

- Room and Board accommodation is subject to the Members Room and Board limit.
- All other items directly related to the medical management of the patient, as deemed medically necessary by the Attending Accredited Physician and/or Maxicare Coordinator are covered subject to MBL.
- Room upgrade in case of room unavailability, for emergency cases leading to confinement, is covered for the first forty eight (48) hours.

AVAILMENT PROCEDURE	
<ol style="list-style-type: none"> Secure an admitting slip from a Maxicare-accredited Specialist. Present the admitting slip together with the Maxicare Card and at least one (1) valid ID to the admitting section to acquire a Letter of Eligibility (LOE). Proceed to the reserved room/operating room. A Letter of Authorization (LOA) will be issued by Maxicare upon the hospital's confirmation of the member's confinement. Upon discharge, file Philhealth and settle the non-coverable charges. 	

III. EMERGENCY CARE	
<p>A. IN AN ACCREDITED HOSPITAL</p> <ul style="list-style-type: none"> Doctor's services, x-rays, laboratory and diagnostic examinations, and other medical services related to the emergency treatment of the patient are covered subject to MBL. Ambulance service from an accredited hospital/clinic to another accredited hospital/clinic is covered subject to MBL. <p>B. IN A NON-ACCREDITED HOSPITAL</p> <ul style="list-style-type: none"> 100% of hospital bills and professional fees incurred during the first twenty-four hours of treatment are reimbursable up to MBL/availment/member/year based on Maxicare rates. Ambulance service from a non-accredited hospital/clinic to an accredited hospital/clinic is reimbursable up to Php3,000/conduction. Note: The ambulance service provided herein shall be available regardless of the location within the Philippines. 	

C. OUTSIDE THE PHILIPPINES	
<ul style="list-style-type: none"> 100% of actual cost is reimbursable up to MBL/availment/member/year. 	
D. IN AREAS WITHOUT ACCREDITED HOSPITALS	
<ul style="list-style-type: none"> Reimbursable subject to MBL 	
AVAILMENT PROCEDURE	
<ol style="list-style-type: none"> Go to the Emergency Room of the nearest hospital. Present a Maxicare Card together with at least one (1) valid ID. Avail of treatment at the Emergency Room. If for confinement: <ol style="list-style-type: none"> Avail of entitled room plan. Notify Maxicare within the next twenty-four (24) hours for assistance. File Philhealth and settle non-coverable charges. 	
<p>Note: For availments in a non-accredited hospital, members can file for reimbursement by securing pertinent documents (refer to the complete list under the Reimbursement Guidelines portion) and sending them to the Maxicare Head Office within thirty (30) days from the date of discharge.</p>	

IV. PRE-EXISTING CONDITIONS	
<ul style="list-style-type: none"> Dreaded conditions are covered. Non-dreaded conditions are covered. 	

V. DIAGNOSTIC/THERAPEUTIC PROCEDURES	
<ul style="list-style-type: none"> All diagnostic/therapeutic procedures medically necessary for treatment are covered up to 100% of maxicare rates subject to MBL for IP and OP. Arthrocentesis is covered up to MBL for IP and up to six (6) sessions subject to MBL for OP. Continuous Positive Airway Pressure (CPAP) titration for sleep study is covered subject to Php 50% of MBL /member/year (shared limit for IP and OP). Dialysis is covered subject to MBL for IP and OP. Non-oral chemotherapy (for cancer treatment only) is covered subject to MBL for IP and OP. Oral chemotherapy (for cancer treatment only) is covered up to 50% of MBL/member/year (shared limit for IP and OP). Physical therapy/occupational therapy excluding sub-specialties such as cardiac rehabilitation, pulmonary rehabilitation, and the like are covered up to MBL for IP and up to 10 sessions subject to MBL for OP. Note: Therapy of one (1) body area shall be considered as one (1) session Therapeutic Radiology procedures such as Brachytherapy, Cobalt, Linear Accelerator Therapy, Radioactive Cesium and Radioactive Iodine are covered up to MBL for IP and OP. 	

VI. OTHER MODALITIES	
<ul style="list-style-type: none"> Other medically necessary modalities are procedures/modalities that are not readily available in the major tertiary hospitals, costly relative to more conventional procedures and relatively new or recently introduced in the Philippines, such as but not limited to Capsule Endoscopy, CT Pulmonary Angiography, Positron Emission Tomography, etc. are covered up to 50% of MBL. 	

VII. ANNUAL CHECK-UP	
<p>Routine Package</p> <ul style="list-style-type: none"> Physical Examination Complete Blood Count (CBC) Urinalysis Fecalysis Chest x-ray Electrocardiogram (ECG) for members 35 years old and above (Optional) Pap's Smear for female members 35 years old and above (Optional) Eye Refraction FBS for Principal members only aged 35 years old and above (Optional) 	
<p>Note: Kindly schedule the Annual Check Up two (2) weeks prior to your preferred date. For inquiries, please call the Maxicare Customer Care Annual Check Up Team at (632) 8553-8820.</p>	

VIII. GROUP LIFE INSURANCE	
<ul style="list-style-type: none"> Insurance Provider: The Manufacturers Life Insurance Co. (Phils.), Inc. (Manulife) Death (Amount of Insurance): Group Life with Accidental Death and Dismemberment: Php 50,000/member Membership Eligibility <ul style="list-style-type: none"> Principals and Adult Dependents <ul style="list-style-type: none"> Group Life: 18 to 65 years old ADD&D: 18 to 65 years old Minor Adult Dependents <ul style="list-style-type: none"> Group Life: 15 days to 21 years old 	

IX. DENTAL CARE	
<ul style="list-style-type: none"> ADD&D: 15 days to 21 years old Oral consultation/examination Oral prophylaxis up to three (3) sessions/year Simple tooth extraction Temporary filling Simple repair and adjustment of dentures Recementation of jacket crowns, bridges, inlay and onlay Palliative treatment of simple mouth sores and blisters Desensitization of hyper-sensitive teeth (up to two teeth/year) Permanant fillings (up to two teeth/year) Gum treatment for cases like inflammation or bleeding Emergency dental treatment Oral incision and drainage <p>Dental Provider: Health Partners Dental Access Inc. Contact Number: 7110020, 7110022 and, 7110028 Dental Hub SMS Inquiry: (0917) 5385111</p> <p>Note: Kindly schedule an appointment with the preferred dentist prior to availment. For inquiries, please call the contact details indicated above.</p>	

X. MATERNITY BENEFIT	
<ul style="list-style-type: none"> Covered members - Female Employees (Single/Married) Maxicare shall cover the hospital bills and professional fees incurred by covered Member for maternity services/procedures, up to the following limit: <ul style="list-style-type: none"> Normal Spontaneous Vaginal Delivery is covered up to Php20,000 Caesarian is covered up to Php25,000 Maternity Complications other than the above mentioned is covered up to Php10,000 Home and Normal Spontaneous is covered up to Php20,000 Caesarian is covered up to Php25,000 Abortion/Miscarriage and threatened abortion is covered up to Php10,000 	

XI. OU-PATIENT MEDICINES / TAKE HOME MEDICINES	
<ul style="list-style-type: none"> Outpatient medicines and Take home medicines are covered up to Php25,000 per family on reimbursement basis. 	

REIMBURSEMENT GUIDELINES	
<ol style="list-style-type: none"> Reimbursements must be filed within 30 days from the date of availment or date of discharge. Otherwise, the reimbursement will be forfeited. Not all procedures may be reimbursed (i.e. consultations, dental are not reimbursable). Reimbursements are only allowed for emergency cases availed at non-accredited hospitals/clinics. Members filing for reimbursements must submit the complete documents as follows: 	

- duly Accomplished (CIF) Customer Information Form. Please log-on to the Maxicare Member Gateway at <https://membergateway.maxicare.com.ph> and fill up the CIF online.
- Filed-out Claims Reimbursement Form
- Medical Certificate indicating the diagnosis and procedure(s) done (if any)
- Original BIR-registered Official Receipt(s) / Sales Invoice with TIN
- Statement of Account (summary of hospital bill charges)
- Charge slips or detailed itemized breakdown of charges (charges per item paid)
- Police report for cases of assault or vehicular accidents
- Operative report for surgical cases
- Clinical Abstract / History
- Certification of non-availability of medicines for hospital pharmacy and original prescriptions signed by the attending physician (for IP medicines bought outside the hospital)

5. Submit the complete reimbursement documents to any of the following mailing addresses:

Luzon:
Maxicare Healthcare Corporation
c/o Claims Reimbursement Receiving Unit
Ground Floor, CIBI Center
3308 Zapote St., Brgy. Sta. Cruz
Makati City

Visayas:
Maxicare Healthcare Corporation
c/o Claims Reimbursement Receiving Unit
8th Floor, Apple One-Equicom Tower
Mindanao Ave., cor. Biliran Road
Cebu Business Park, Cebu City

Mindanao:
Maxicare Healthcare Corporation
c/o Claims Department
3rd Floor, FTC Tower
Mt. Apo St., Davao City

ELIGIBLE ENROLLEES	
Principals	All employees, 18 up to 65 years old
Dependents	Adult dependents up to 65 years old (i) Legitimate spouse (ii) Parents (iii) Domestic Partners Minor dependents (unmarried, unemployed, no children of their own and fully dependent with the principal member) 15 days up to 26 years old (i) Legitimate and legitimated (ii) Illegitimate child/children of single parent

HIERARCHY OF DEPENDENTS	
Married Employees	(i) legitimate spouse, and (ii) children (eldest to youngest)

Single Employees	(i) parents or domestic partners
Single Parent Employees (including widow and widower employees)	(i) children (eldest to youngest) and domestic partners

FREQUENTLY ASKED QUESTIONS (FAQs)	
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How do I know if a certain diagnostic procedure requested by an accredited doctor is covered under my program?
For inquiries on your benefit coverage, you can email our 24/7 Customer Care Email customercare@maxicare.com. Our Call Center Specialist will ask for your medical details to assess the coverage of your availment based on your Maxicare program.

What do you mean by confinement or hospitalization?
A person is said to be confined or hospitalized if he is admitted in a hospital as a registered bed patient for at least twelve (12) hours.

What do you mean by the latest modality?
A medical procedure is defined as:
1. Available only to one or two tertiary medical care facilities
2. Requires specialized skills from specialized personnel and:
3. Is sanctioned and recognized as a significant medical update and part of the standard clinical practice guidelines by the corresponding clinical and academic society or association responsible for certifying practicing specialist physicians

Is it true that EENT, Neurologists and Urologists issued a memorandum to all HMOs stating that they will charge extra professional fees?
Yes. In order to avoid this, you may coordinate with our Customer Care Department prior to each availment so they can make arrangements with doctors who do not charge extra fees.

What do I do if I lose my Maxicare ID card?
You have to fill out the Maxicare Member & Card Maintenance Form and submit to the Maxicare Head Office together with Php 200 as payment. Your new ID card will be issued within seven (7) working days from the date the required documents are forwarded to the Maxicare Head Office, provided that all requirements are complete.

Are your hotlines available even during midnight?
Our Call Center operates 24/7 and is manned by our Call Center Specialists who are highly trained to assist you in any of your medical concerns.

Are you open on weekends?
Our Primary Care Centers and Maxicare Coordinators' clinics are open from Monday to Saturday. Our coordinators' contact details and clinic schedules are listed in the website's Accredited Providers page (www.maxicare.com.ph).

For the complete lists of FAQs, kindly refer to the booklet provided.

EXCLUSION CONDITIONS	
<ol style="list-style-type: none"> Additional hospital charges and physician's professional fees resulting from: a) room upgrading beyond member's allowable time during emergency care; b) extension of hospital stay despite release of discharge order from member's attending physician; c) fees of the assistant surgeons/resident doctors who assisted the attending physician in the process of rendering the medical services shall not be chargeable to the member and/or Maxicare except for hospitals that do not have resident physicians to assist during surgeries, subject to the 	

prior approval of Maxicare; d) use of extra bed, tv, electric fan, DVD/VCD, and other similar items unless such appliances and items are necessarily and ordinarily included in the member's room and board accommodation; e) extra food; f) toilet articles like face towel, soap, toothbrush and the like; g) difference in room and board, the incremental rate differences for professional fees, diagnostic and laboratory examinations, and other ancillary medical services brought about by obtaining a room accommodation higher than the member's room and board accommodation limit; h) the services of a private or special nurse; i) all other items not medically necessary in the medical management of the patient;

- Custodial, domiciliary, convalescent and intermediate care.
- Treatment for injury and its complications resulting from self-inflicted injuries including infections as a result of tattoos, piercing of the ear or any body part, whether self-inflicted or done by a third party; or attempted suicide or self-destruction, whether sane or insane
- Treatment of any injury received when there is a) negligence; b) unauthorized use of prohibited drugs or regulated drugs; c) alcoholic liquor intake; d) direct or indirect participation in the commission of a crime whether consummated or not; e) violation of law or ordinance; f) unnecessary exposure to imminent danger, knowingly or unknowingly or hazard to health, by the member

Note: Maxicare shall be given a copy of the Police or Doctor's report (the "Report"), if any. To determine whether or not such treatment is an exclusion under this paragraph, Maxicare may rely on the report, as well as on the evaluation of its own Medical Resource Group provided, however, that if Maxicare has yet to receive the report or the evaluation of its Medical Resource Group, the member shall shoulder the expense for medical treatment subject to Maxicare's reimbursement should it be found, after submission of pertinent documentary evidence, that the treatment is not an exclusion under this paragraph. Reimbursement will be based on Maxicare standard rates.

- Aesthetic, cosmetic and reconstructive surgery or any consultation or treatment for any beautification purposes except if necessary to treat a functional defect due to accidental injury within the initial confinement
- Oral surgery following accidental injury to teeth for purposes of beautification; dental examinations, extractions, fillings, and other dental treatment and their complications except to the extent that are medically necessary for repair or alleviation of damage to the member caused solely by an accident; medical care resulting from any dental-related conditions
- Circumcision (except for treatment of urological conditions), sex transformation, diagnosis, treatment and procedures related to fertility or infertility, artificial insemination, sterilization or reversal of such and their complications
- Experimental medical procedures
- Acupuncture, chirotherapy and other forms of therapies and its complications
- All expenses incurred in the process of organ donation and transplantation if the Member is the donor of such donation or transplantation, and its complications
- Routine physical examinations required for obtaining or continuing employment, requirement in school, insurance/travel or government licensing, health permit and other similar purposes
- Purchase or lease of any medical equipment, oxygen-dispensing equipment, and oxygen except during covered in-patient care
- Corrective appliances, prosthetics and orthotics such as but not limited to eye glasses and contact lenses, hearing aids, pacemakers, artificial limbs, valves, knee-tibial insert for total knee arthroplasty, vascular grafts, titanium thread, myringotomy tube, intravascular catheters, vascular stents, bone screw/plates, pins, wires, balloons, orthopedic internal fixator/fixation systems, orthopedic external fixator or fixation systems, intraocular lens, braces, crutches
- All physical deformities prior to enrollment
- Treatment of injuries/illnesses caused directly or indirectly by engaging in any professional sports or hazardous activities such as but not limited to scuba diving, surfing, water skiing, mountain climbing, rock climbing, mountaineering, parachuting, airsoft, drag racing, paintballing, wakeboarding and bungee jumping, except for activities under company-sponsored sports activities.
- Injuries resulting from direct participation in riots, strikes, and other civil disturbances
- Injuries of injuries or illnesses resulting from war or any combat-related activities while in military service
- Pre-existing Hepatitis B and screening and vaccines for all types of Hepatitis
- Benefits covered by Philhealth and all other government-funded healthcare entitlements as provided for by law
- Speech therapy for developmental and congenital diseases
- Weight reduction programs, surgical operation or procedure for treatment of obesity, including gastric stapling or balloon procedures and liposuction
- Cost of medico-legal cases
- Routine medical examination or check up or medical examination for employment or travel
- Intravenous Immunoglobulin (IVIG)
- Treatment of work-related injuries of high-risk occupation such as but not limited to construction workers, miners, loggers and drillers.
- Cost of medical services and professional fees in excess of the MBL

IMPORTANT: This is only a summary of your healthcare benefits. All provisions in the contract shall prevail during actual availment.

Metro Manila	(632) 8582-1900/ (632)7798-7777	(632) 8582-1980
Bacolod	(034) 458-6710	(034) 458-6714
Baguio	(074) 661-8830	(074) 661-8832
Batangas	(043) 779-8010	(043) 779-8014
Bataan	(047) 240-9990	
Bulacan	(044) 919-8040	
Cagayan de Oro	(088) 864-8800	(088) 864-8803
Cavite	(046) 419-8010	(046) 419-8016
Cebu	(032) 260-9060 to 61	(032) 260-9068
Davao	(082) 238-7010	(082) 238-7016
Dumaguete	(035) 522-5011	(035) 522-5014
Gen San	(083) 887-9810	(083) 887-9813
Iloilo	(033) 328-7030	(033) 328-7034
Kidapawan	(064) 521-8000	(064) 521-8002
Laguna	(049) 559-8000	(049) 559-8007
La Union	(072) 687-8200	
Ormoc	(053) 832-9900	(053) 832-9902
Palawan	(048) 716-5120	(048) 716-5122
Pampanga	(045) 649-8000	(045) 649-8005
Pangasinan	(075) 633-7200	
Quezon	(042) 719-3100	

MAXICARE HELPDESKS

The following help desks are authorized to issue a Letter of Authorization (LOA)

CALAMBA MEDICAL CENTER

Maxicare Office, 2nd Floor, Calamba Medical Center Tower, Calamba City, Laguna
Tel. No. :(049) 544-0084 to 87 local 4204

TMC SOUTH LUZON

2nd floor, The Medical City South Luzon, United Boulevard, Greenfield City, Sta. Rosa, Laguna
Tel. No.: (049) 544-0120, 0122

DAVAO HELPDESK

3F, FTC Tower, Mt. Apo St. Davao City
Tel. No.: (032) 322-1900 loc. 9205

GENERAL SANTOS HELPDESK

Rm. 206, 2F, Santanna Building Santiago Blvd., Gen. San City
Tel. No.: (034) 433-3044/434-9230

CAGAYAN DE ORO HELPDESK

G/F Door 1, Silverdale Building, CapistranoSt. Cor. Mabini St CDO
Tel No.: (088) 856 4143

VICTOR POTENCIANO MEDICAL CENTER

Ground Floor, Doctor's Building Victor Potenciano Medical Center, EDSA, Mandaluyong City
Tel. No.: (632) 464-9999 loc. 231

ROBINSONS GALLERIA- CEBU HEALTH HUB

G/F, Robinsons Galleria Cebu, General Maxilom Ave. Cor. Sergio Osmena Cebu City

MAKATI MEDICAL CENTER

3rd Floor Tower One Makati Medical Center, Amorsolo St., Makati City
Tel. No: (632) 8893-6064 / (632) 8888-8999 local 7330

ST. LUKE'S MEDICAL CENTER – QUEZON CITY

Room 1501, North Wing, Cathedral Heights Building, St. Luke's Medical Center Compound, E. Rodriguez Street , Quezon City
Tel. No: (632) 8723-5329 / (632) 8723-0101 loc. 5151

ST. LUKE'S MEDICAL CENTER – GLOBAL CITY

Room 325, Medical Arts Building, Rizal Drive cor. 15th Ave. and 32nd Ave. Fort Bonifacio Global City, Taguig
Tel. No: (632) 8789-7700 local 7325

MANILA DOCTORS HOSPITAL

Room 220, Manila Doctors Hospital, 667 UN Ave, Ermita, Manila
Tel. No. :(632) 524-3011 loc. 4510

CEBU HELPDESK

4F, Robinsons Cybergate Mall, Don Gil Garcia and J. Lorente St., Capitol Site Cebu City
Tel. No.: (032) 402-7900

APPLE ONE CEBU

G/F Apple One Equicom Tower, Mindanao Ave. cor. Biliran Road Cebu Business Park, Cebu City
Tel. No.: (032) 260-9061

BACOLOD HELPDESK

Unit 108, G/F VLI Medical Plaza Bldg. Ipiil St., Capitol Business Center, Bacolod City
Tel. No.: (032) 434-9230

ASIAN HOSPITAL & MEDICAL CENTER

Upper Ground Floor, Tower 2 Asian Hospital & Medical Center 2205 Civic Drive, FCC Alabang, Muntinlupa
Tel. No.: (632) 836-7492 loc. 1384

CAPITOL MEDICAL CENTER

Room 1101, 11th Floor, Capitol Medical Center Scout Magbanua St. Cor. Scout Magbanua Quezon City
Tel. No.: (632) 731-3001 loc. 2508

NATIONAL KIDNEY & TRANSPLANT INSTITUTE

2nd Floor, Main Building, East Ave, Diliman, Quezon City, 1101 Metro Manila

THE MEDICAL CITY

MGR04, Ground Floor, Medical Arts Tower I, Ortigas Avenue, Pasig City
Tel. No:(632) 8635-6789 loc. 3006/5073

CHINESE GENERAL HOSPITAL

10th Floor Medical Arts Building Chinese General Hospital, Blumentritt Sta. Cruz, Manila
Tel. No: (632) 8567-6286 to 87

CARDINAL SANTOS MEDICAL CENTER

Room 160, Ground Floor, Medical Arts Building Cardinal Santos Medical Center 10 Wilson Street, Greenhills West, San Juan City
Tel No: (632) 8727-0001 local 2160

These are Maxicare-owned healthcare facilities/clinics that have its own staff of customer service representatives and primary care physicians, who administer healthcare assistance to Maxicare members only.

W CITY CENTER

Ground Floor, W City Center 7th Avenue corner 30th Street Bonifacio Global, City, Taguig
Tel. No.:(02) 7908-6957

BRIDGETOWNE

2/F ZetaTower, C-5 Road, Barangay Ugong Norte, Libis, Quezon City

Tel. No.:(02) 7908-6959

AYALA NORTH EXCHANGE

2nd Floor, Ayala North Exchanger Ayala Avenue, Makati City

Tel. No.:(02) 7908-6902

ETON CENTRIS

Commercial Space 2, Cyberpod 5 Eton Centris, Edsa Corner Quezon Ave Barangay Piñahan, Quezon City
Tel. No.:(02) 7908-6925

PASAY

G/F Tower 2, Double Dragon Meridian Park, EDSA exit, corner Macapagal Avenue, Pasay City
Tel. No.:(02) 7908-6967

MUNTINLUPA

Groundfloor Southkey Hub, Indo China drive, Northgate- Cyberzone Filinvest Alabang, Muntinlupa City

Tel. No.:(02) 7908-6960

SM CITY CLARK

Tech Hub 6, Manuel A. Roxas Highway, Clark Freeport, Angeles Pampanga
Tel. No.:(045) 599-8392

ABREEZA MALL DAVAO

Abreeza Mall, Ground Floor Space 1C-1D, Abreeza Corporate Center, J. P. Laurel Ave., Bajada, Davao city
Tel. No.:(082) 293-2446

CEBU

Lot 5, Block 6, Mindanao Avenue, Cebu Business Park, Ayala Barangay Luz, Cebu City

Tel. No.:(632) 2609067 local 7402

ILOILO

Retail 4, Three Techno Place Iloilo Business Park Megaworld IL, Mandurriao Iloilo City, Iloilo
Tel. No.: (033) 323 9254

Note: All members shall have no access to Healthway Medical Clinics

MYHEALTH CLINICS

These are Maxicare-affiliated clinics located at selected malls in Metro Manila, making them easily accessible.

SM NORTH EDSA

2nd and 3rd Floor Level, Northlink Building Unit 108, G/F VLI Medical Plaza Bldg. SM City North Edsa, Quezon City
Tel. No.: (02) 8441-4106

SHANGRI-LA PLAZA MALL

Ground Floor, Unit 146, Level 1, Shangri-La Plaza Mall Shaw Blvd., Mandaluyong City
Tel. No.: (02) 8670-4325

ALABANG FESTIVAL MALL

2nd Level, Style Boulevard, Festival Supermall Filinvest, Alabang
Tel. No.: (02) 8809-4388 / (02) 7215-3983

ROBINSONS CYBERGATE CEBU

3rd Level, Robinsons Cybergate Mall Fuente Osmena, Cebu City
Tel. No: (032) 268-8502

ROBINSONS PLACE MANILA

3rd Floor, Mezzanine, Pedro Gil Wing Robinsons Place Manila, Padre Faura, Ermita, Manila
Tel. No.: (02) 8251-9172

VENICE GRAND CANAL MALL

2nd Floor Venice Grand Canal Mall Mckinley Hills, BGC, Taguig
Tel. No.: (632) 8541-9856

Maxicare

SUMMARY OF HEALTHCARE PROGRAM

FOR

VMWARE PHILIPPINES INC.

12/1/2021 to 11/30/2022

PRINCIPALS AND DEPENDENTS

MAXICARE HEALTHCARE CORPORATION

Maxicare Tower
203 Salcedo Street,
Legaspi Village, Makati City
Customer Care Hotline:(632) 8582-1900/ (632) 7798-7777

24/7 SMS INQUIRY SERVICES

(0922) 110-1733
(0917) 594-2680

PRODUCT INQUIRY HOTLINE

(632)7798-7770

AREA MAXICARE PROVINCIAL HOTLINES 24/7 TELECONSULT HOTLINE

MAXICARE PRIMARY CARE CENTERS