

Let's work together to get our members to the right care.

Quality healthcare takes collaboration behind the scenes. Let's work together to provide members with a seamless, simplified healthcare experience.

Who is Grand Rounds and what do we do?

We offer members a complete and compassionate healthcare experience. Our services are provided at no cost to members (and their families) if they are enrolled in their employer's health plan.

How does Grand Rounds help members?

We are member-focused in our approach. Whatever the member's needs, we support them emotionally and logistically to get them to the right doctors, services, and information. Our care team goes above and beyond to help members in need of:



Answers:

Providing second opinions on medical issues from world-class doctors.



Information:

Telling them all there is to know about a condition or treatment.



Support:

Helping them make informed decisions about surgeries and more.

How can you refer health plan members to Grand Rounds?

Our care team welcomes warm transfers! Members can also access our services on their own. Please share this info with your members and we'll take it from there:



Phone

Direct them to call
1-855-394-1635
Care team hours are from
8am to 9pm ET (Mon–Fri).



Desktop

Direct them to your
company's customized
Grand Rounds website
[www.grandrounds.com/
vmware](http://www.grandrounds.com/vmware)



Mobile

Encourage them to download
the **Grand Rounds app**,
available on the Apple App
Store and Google Play Store.