



US Benefits

BENEFITS CARRIER CONTACT INFORMATION

For plan information, please visit benefits.vmware.com.

Have a Benefits Question?

Open a [HelpNow ticket](#) with HR Source or call 888-VMWARE8.

| TYPE OF COVERAGE | INSURANCE CARRIER AND CLAIMS OFFICE ADDRESS | POLICY NUMBER | CONTACT NUMBER |
|--|--|--|--|
| MEDICAL HSA PPO | UnitedHealthcare P.O. Box 30555 Salt Lake City, UT 84130-0555 www.myuhc.com | 915259 | 844-562-6290 Member Services 800-326-9166 Customer Assistance: Gender Dysphoria Benefits |
| Health Equity Health Savings Account (HSA) | HealthEquity 15 W Scenic Pointe Dr. #400 Draper, UT 84020 www.healthequity.com/ed/vmware | 29020 | 866-296-2857 Member Services 24/7 |
| MEDICAL Traditional PPO | UnitedHealthcare P.O. Box 30555 Salt Lake City, UT 84130-0555 www.myuhc.com | 915259 | 844-562-6290 Member Services 800-326-9166 Customer Assistance: Gender Dysphoria Benefits |
| MEDICAL Kaiser N. CA HMO | Kaiser Permanente PO Box 12923 Oakland, CA 94604 www.kp.org | 39501-0000 | 800-464-4000 English 800-788-0616 Spanish 800-757-7585 Cantonese |
| MEDICAL Kaiser HI HMO | Kaiser Foundation Health Plan Inc. Attn: National Claims - Hawaii Region PO Box 378021 Denver, CO 80237 www.kp.org | 09549-001-10 | Customer Service 808-432-5955 – Oahu 800-966-5655 neighbor islands Claims 808-432-5965 |
| PRESCRIPTIONS (UHC plans only) | CVS Caremark Attn: Claims P.O. Box 52136 Phoenix, AZ 85072-2136 www.caremark.com/wps/portal | Group: RX2769 PCN: ADV BIN: 004336 | 844-257-4616 |

Plan Year January 1, 2020

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| DENTAL | Delta Dental PPO PO Box 997330 Sacramento, CA 95899-7330 www.deltadentalins.com | 0422 | 800-765-6003 |
| VISION | Vision Service Plan (VSP) PO Box 997105 Sacramento, CA 95899-7105 www.vsp.com | 12122074 | 800-877-7195 |
| SHORT TERM DISABILITY | Sedgwick CMS www.claimlookup.com | N/A | 866-251-1749 |
| LONG TERM DISABILITY | Cigna Group Insurance www.cigna.com | LK 961804 | 800-362-4662 |
| BASIC LIFE | Cigna Group Insurance www.cigna.com | FLX 962455 | 800-362-4462 |
| ACCIDENTAL DEATH AND DISMEMBERMENT (AD&D) | Cigna Group Insurance www.cigna.com | OK 964094 | 800-362-4462 |
| SUPPLEMENTAL LIFE INSURANCE | Cigna Group Insurance www.cigna.com | FLX 962456 | 800-258-3312 |
| EMPLOYEE ASSISTANCE PROGRAM | Optum EAP www.liveandworkwell.com Access Code: vmware | N/A | 866-248-4096 Available 24/7/365 |
| FLEXIBLE SPENDING ACCOUNT (FSA) | TRI-AD FSA Admin Unit 221 W. Crest St., Suite 300 Escondido, CA 92025 www.tri-ad.com | VMware | 888-844-1FSA (1372) |
| GROUP LEGAL PLAN | ARAG www.ARAGLegalCenter.com Access Code: 16121vmw | 16121 | 800-247-4184 |
| 401(k) RETIREMENT PLAN | Fidelity Investments www.401k.com | 75472 | 800-835-5095 |
| BACK-UP CARE PROGRAM | Bright Horizons® backup.brighthorizons.com Username: VMware Password: backup12 | | 877-242-2737 |

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| RETHINK BENEFITS | Rethink www.rethinkbenefits.com | | 877-988-8871 |
| PROGYNY – FERTILITY BENEFITS (UHC Medical Plans Only) | Progyny progyny.com | | 833-851-2238 |
| VMWARE PERKS | Beneplace vmwareus.savings.beneplace.com | | 800-683-2886 |
| CREDIT UNION | Stanford Federal Credit Union www.sfcu.org/vmware | | 888-723-SFCU (7328) |