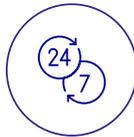




PPP HEALTHCARE

# Imagine being able to see a GP whenever you want to

With **Doctor@Hand** you can speak to a GP whenever you want, wherever you are: 24/7\*, by video or by phone, from anywhere in the world.



## Access anytime

You can use Doctor@Hand 24 hours a day, seven days a week, 365\* days a year, so you'll always be able to fit appointments in, even outside regular GP hours.

Appointments are 20 minutes long, giving you plenty of time to talk about your health concerns. And if you need a prescription\*\*, you won't have to visit a chemist, you can have them delivered straight to your door.



## Access anywhere

Whether you're at home, on holiday or abroad for work, you can get the advice, reassurance and the medicine you need to feel better.

“ Fantastic service that fits into a busy and hectic life! I’m able to get appointments almost immediately, and the delivery of prescriptions to your door is brilliant. Couldn’t recommend the service more. ”

AXA PPP healthcare member



### Experienced GPs

Doctor@Hand is delivered by Doctor Care Anywhere. Rest assured whichever doctor you speak to will be highly experienced and registered with the General Medical Council. They’ll look to diagnose your condition and recommend treatment.



### Specialist referrals

As you have private healthcare with AXA PPP healthcare the GP, with your consent, can email your referral letter directly to our Fast Track Appointments team, who will do the rest for you. They’ll check the eligibility of your claim and where this is authorised they can then source appointments with a specialist at the right time and place for you.



### Medical records at a touch

If you need a reminder of your conversation with the doctor, a copy of your notes is uploaded directly to your patient record. Full medical notes can even be provided to your NHS GP to make sure that everyone has a full picture.



### Doctor-patient confidentiality

Doctor-patient confidentiality is protected, your company will only be made aware of overall business usage but no personal details will be shared.

You can even choose which GP you see, and then ask to see them every time if you prefer.



### Health tracking

Symptoms, conditions and lifestyle factors can be monitored and tracked with Doctor@Hand. You can also set up medication reminders and share your findings with your Doctor@Hand GP should you wish to.

#### Please note

You’ll need to add any eligible family members to your Doctor@Hand profile once you’ve registered yourself. You’ll require photo ID for anyone over 18 and proof of guardianship for those under 18.

Your benefit covers you for unlimited\* video or telephone consultations with our online, private GP service, Doctor@Hand (provided by Doctor Care Anywhere).

For information on the full terms and conditions, registering and how to use this service (please note you will require photo ID to validate your identity):

Go to

Next, download the Doctor Care Anywhere app from leading app stores, or visit [doctorcareanywhere.com](https://www.doctorcareanywhere.com) to make your first appointment.

\*Subject to appointment availability and the Doctor Care Anywhere fair usage policy.

\*\*Out-patient drugs may not be covered on your AXA PPP healthcare plan and may cost more than they would on the NHS. Prescriptions are restricted in the USA and sanctioned countries.