

## Tastecard

### Frequently Asked Questions

#### 1. What is the Tastecard?

Tastecard is the UK's largest Diner's Club. As a member you will get 50% off **food or 2 for 1 meals at 6,500+ chain and independent restaurants nationwide**, including Pizza Express, Frankie & Benny's, ASK Italian, Chiquito, Zizzi, Prezzo & more

**WHAT'S NEW?** – Domino's (7 days a week), Byron, Café Rouge (6 days a week), Bella Italia (6 days a week) Pizza Hut, Belgo (6 days a week), Giraffe (7 days a week) & more

With **tastecard+** you can also **save 7 days a week for the whole family** up to:

- **40% off cinema tickets** at Cineworld, VUE, ODEON, Showcase & more
- **53% off days out/theme parks** including Alton Towers, London Dungeons, Drayton Manor, Madame Tussauds, Thorpe Park, Sea Life, Blackpool Tower, & LEGOLAND
- **NEW - discounts on thousands of high street shops** including Sainsbury's, Caffe Nero, Currys, Halfords, Foot Locker, New Look, River Island, Toni & Guy & more
- **NEW – discounts on holidays with Thomas Cook**
- **NEW – discounts on concerts or sporting events with Ticketmaster**
- **Free wine tasting experience** with every membership purchased

#### 2. How can I find out which restaurants I can use the tastecard at?

##### **tastecard Digital - Free App**

The dynamic mobile app and website incorporate some clever functionality allowing you to search via location, cuisine, discount type amount of people eligible for the discount per membership and restaurants which are available on a Friday and Saturday evening. This ensures you can use your membership for any occasion seven days a week. The app also incorporates a digital membership allowing you to keep a record of your savings from our participating venues.

Alternatively you can find out which restaurants are available through tastecard website simply search by tube, restaurant, town, area or postcode and a list of restaurants will appear for you to select

#### 3. How much will it cost?

The cost of annual membership is just £29.99 (the standard retail price is £104.98).

If you decide to join this benefit, the cost of the annual membership will be deducted from your net pay in one lump sum. The payment will be deducted the month after you have selected your tastecard.

#### 4. When can I select this benefit and how long does it last for?

A window will be available for you to select in March (effective from April) every year. The selection will be locked for 12 months, which means you will be unable to deselect or buy another card within that 12 month period. The expiry date will be printed on the card.

**5. I already have a tastecard for this year which I got elsewhere; can I buy a new one when it expires?**

There is one window throughout the year where you are able to select tastecard: March (effective April). Existing members are welcome to buy up to 6 more cards.

**6. What if I change my mind or leave the company?**

To be eligible to receive the card you must be employed on the pay date in the month following your selection. E.g. if you select the benefit in March, you must be employed on the pay date in April when the money will be deducted from your salary. If you leave the company after you have paid for the card, you simply take it with you, and you can use it, until the expiry date as detailed on your card.

**7. How many cards am I able to buy?**

You will be able to select up to 7 cards in total for purchase, each one costing £29.99.

**8. The MyLife benefits portal shows the same monthly and annual amount for the Tastecard. Why is this?**

The cost of the card is taken as a one-off annual deduction each April, therefore the monthly cost will be the same as annual as the cost is taken once