

HSID Registration Step by Step

Access HSID Registration

To access HSID registration, click on the Register Now button on the bottom of the sign in widget. The sign in widget is located on the top left of the page.

The screenshot displays the myuhc.com website interface. On the left side, there is a 'Sign in' widget with a red border. This widget includes a 'Sign in' button and a 'Register now' button. A red arrow points to the 'Register now' button. The main content area features a 'myClaims Manager' section with a circular diagram divided into three segments: 'PLAN DISCOUNTS', 'YOUR RESPONSIBILITY', and 'YOUR PLAN PAID'. Below this, there is an 'Information Center' with 'News' and 'Learn More About' sections. On the right side, there is a 'Links and Tools' sidebar with various utility links and a 'Common Questions' section.

Step 1: Personal Information

- Provide the following pieces of information in order for the system to check your eligibility
 - First name
 - Last name
 - DOB
 - Member ID card and group number or last 6 of social and zip

The screenshot shows the UnitedHealthcare registration process. At the top, the UnitedHealthcare logo is on the left and 'Sign In' is on the right. Below the logo, the breadcrumb 'myuhc.com > HealthSafe ID' is visible. A progress indicator shows three steps: 1. Personal information, 2. Create account (current step), and 3. Confirm Information. The main content area has a security notice: 'This website uses HealthSafe ID™ to help protect the security of your personal health information.' Below this is a registration form with the following fields and options:

- All fields required unless indicated as optional**
- First name**: Text input field
- Last name**: Text input field
- Date of birth**: Text input field with placeholder 'MM/DD/YYYY'. Below it, a note states: 'You must be 13 or older to register or acknowledge that you are a parent or legal guardian.'
- Do you have your Member ID card?** Radio button options for 'Yes' and 'No'. A link for 'Global expatriate instruction' is provided.
- Continue**: Blue button

On the right side of the form, there is a section for existing users:

- Already have a HealthSafe ID?**
- Sign in now >**
- Need help?** We're here for you. Call us toll-free at 1-877-844-4999, 8 a.m. - 10 p.m. ET from Monday to Friday.
- UnitedHealthcare Oxford members: 1-800-444-6222, 8 a.m. - 6 p.m. ET from Monday to Friday.
- If you just have a Flexible Spending Account (FSA) or Health Reimbursement Account (HRA) and no UHC medical coverage:** Choose "Yes" for ID card, use your Social Security number for your Member ID number, and use the FSA or HRA Group/Policy number from your employer.

Step 2: Create Account

- Step two is where you create a unique username and password.
- Username must be at least 8 characters in length, contain at least 1 letter and have no spaces.
- Password must be at least 8 characters in length, contain at least 1 capital letter, 1 lowercase letter, and 1 number.
- Enter email address and confirm.
- Choose a way to confirm your identity for secondary authentication. Your choices are either phone or security questions.
- Phone confirmation: If phone confirmation is chosen, you will be given the choice of selecting between mobile or non-mobile phone.
- Security questions: If security questions are chosen you will be given the choice to select and answer 3 different security questions.
- Lastly, if you do not want secondary authentication to prompt each time you login on your personal device, you can select the “remember me on this device” option.

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UnitedHealthcare

myuhc.com > HealthSafe ID

1 Personal information 2 Create account 3 Confirm information

Create your HealthSafe ID™ account by completing the fields below.

All fields required unless indicated as optional

Username

Password

Confirm password

Email [Why we need your email](#)

Confirm email

If you ever have trouble signing in, how would you like us to confirm your identity?

Select one

Remember me on this device (optional)

By selecting this checkbox, I have reviewed and agree to the [Terms of Use](#), [Privacy Policy](#) and the [Consumer Communications Notice](#).

Create my ID

Need help?
Call us toll-free at 1-877-844-4999
Monday to Friday 8 a.m. - 10 p.m. ET

Identity Confirmation – Phone Choice

If you ever have trouble signing in, how would you like us to confirm your identity?

Phone number (US only)

Phone number

Phone type

Mobile

Non-mobile

The phone number you provide [automated call or text message](#) for account confirmation and recovery purposes. Message, data rates, and [Texting Terms & Conditions](#) apply.

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Identity Confirmation – Security Questions

If you ever have trouble signing in, how would you like us to contact you?

Security questions

Question 1

Select a question

Answer

Question 2

Select a question

Answer

Question 3

Select a question

Answer

Step 3: Confirm Information

- The choices shown will depend on the identification confirmation you choose on step 2 of registration.
- Mobile phone selected: If mobile phone is selected you will see all the choices below. Email confirmation link, automated call to input confirmation code, confirmation code via text.
- Non-mobile phone selected: If non-mobile phone is selected you will see the choices for email, and automated call.
- Security questions selected: If security questions are selected you will automatically see a page which says the email confirmation link has been sent to you.

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The screenshot shows the UnitedHealthcare HealthSafe ID registration process. At the top, the UnitedHealthcare logo is visible. Below it, the breadcrumb navigation reads "myuhc.com > HealthSafe ID". A progress indicator shows three steps: "Personal information" (checked), "Create account" (checked), and "Confirm information" (active, indicated by a circled '3').

Below the progress indicator, a message states: "Your HealthSafe ID™ has been created. To keep your account secure we must confirm your information before proceeding."

The main content area prompts the user: "Select one of the following methods to confirm your information." Below this prompt are three options, each with an icon and a label:

- Email me**: Represented by an envelope icon.
- Call me***: Represented by a telephone handset icon.
- Text me***: Represented by a smartphone with a text message icon.

At the bottom left, there is a "Need help?" section with the text: "Call us toll-free at 1-877-844-4999 Monday to Friday 8 a.m. - 10 p.m. ET". At the bottom right, a disclaimer reads: "*Messaging, voice and data rates may apply".

After Step 3

- If either of the phone confirmation choices is selected, you will login and be brought directly to your authenticated home page after confirmation.
- If security questions are selected for identity confirmation, you will be brought back to the home page to sign in with your newly created credentials.